



# DEER LODGE CENTRE

*Making lives better*

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October 27, 2020

Dear Family Members of Patients and Residents,

This message is to advise you that two Deer Lodge Centre staff members have tested positive for COVID-19. One is a staff member from a non-clinical area. The other is a staff member from the 3rd floor.

Please be assured that we are working closely with Public Health to ensure all steps are taken to minimize risk to patients, residents, families, and staff. We have further enhanced safety and infection prevention protocols to ensure we are taking every step to prevent any possible transmission.

Any patients from the 3<sup>rd</sup> floor exhibiting respiratory symptoms will be tested for the cause of their illness, including for COVID-19. If your family member is being tested, you will be contacted directly.

We appreciate your concern for your loved one. Our top priority is the care of our residents and patients. If you have any questions or concerns, please contact Candice Masters at [cmasters@deerlodge.mb.ca](mailto:cmasters@deerlodge.mb.ca) or 204-831-2935.

If you recently visited the facility and have questions or concerns about your own health, please contact Health Links-Info Santé at 204-788-8200 or toll-free 1-888-315-9257.

Sincerely,

Kevin A. Scott  
Chief Operating Officer

Copy: DLC Leadership  
DLC Management