So, the client is already active with CDP? GREAT!

Are you an SLP or an OT? OR
Does the client have an SLP/OT available to them?

You Betcha! ←   → **No Siree!**

Options:	Complete:		Complete:	Options:

Education & Training
The team wants assistance from the CDP to provide education and training about proper device use & set-up.
— A

Technical Support
The team wants troubleshooting assistance because the device isn't working properly.
— A

Device Repair/Replacement
The equipment is either damaged, or not working and technical support has not resolved the issue.
— B

Prescription Update
The client experiences a change in physical/cognitive status that necessitates a change in equipment. SLP/OT to complete paperwork.
— B, *C, & D

Next Steps:

A. CONTACT CDP

Ph: 204-831-3430

Fax: 204-885-2524

eMail: cdp@wrha.mb.ca

B. Arrange to return and/or pick up equipment

Contact CDP as above

Required Paperwork:

C. CDP - 06 Prescription Update

*only after successful trial complete

Requested Paperwork:

D. CDP - 03 Desired Equipment

A — **E**ducation & Training
The team wants assistance from the CDP to provide education and training about proper device use & set-up.

A — **T**echnical Support
The team wants troubleshooting assistance because the device isn't working properly.

B — **D**evice Repair/Replacement
The equipment is either damaged, or not working and technical support has not resolved the issue

A — **R**e-evaluation
The client, caregiver, and/or support team feel that the prescribed equipment no longer meets the clients needs