



September 27, 2024

Dear Patients, Residents and Family Members:

As you are most likely aware, a formal strike notice was served earlier this week. A provincial strike involving health-care support workers - of the community and facility support - is set to begin at 6 a.m. on October 8, 2024 if a settlement is not reached.

If you are a patient, resident or have a family member or loved one currently staying at Deer Lodge Health Centre (DLHC), you will no doubt have concerns about how a strike will affect the quality of care we are able to provide. I am writing at this time to assure you that staff and management at DLHC will be doing everything they can to maintain safe care during this difficult time. The health and safety of patients and residents is very important to us.

Family members and friends of patients and residents are encouraged to visit more frequently during the strike. Your help during this difficult time would be greatly appreciated.

Health System Management is working with the union to resolve this impasse as quickly as possible. All our employees are important and valued members of the health care team and are crucial to our ability to deliver quality care to patients and residents.

If you have any questions or concerns about the care you or your family member will receive during the strike, do not hesitate to call our Client Relations line at 204-831-2963 or email at info@deerlodge.mb.ca.

Thank-you for your understanding and patience.

Sincerely,

A handwritten signature in blue ink that reads "Arle Jones".

Arle Jones
Chief Operating Officer
Deer Lodge Health Centre / Golden West Centennial Lodge
Middlechurch Home / River Park Gardens
Ph: 204-831-2120
Email: ajones@deerlodge.mb.ca