



# DEER LODGE CENTRE

*Making lives better*

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May 10, 2021

Dear Patients, Residents and Family Members,

This message is to advise you that three Deer Lodge Centre staff members have tested positive for COVID-19. The associated Units are Lodge 4 Rehab, Tower 5 PCH, and Tower 3 Special Needs dementia care. The Tower 5 case has been determined to be low risk and follow up is underway for Lodge 4 and Tower 3.

We are working closely with Public Health and Infection Prevention and Control to ensure all steps are taken to minimize risk to patients, residents, families, and staff.

- We have further enhanced safety and infection prevention protocols to ensure we are taking every step to prevent any possible transmission.
- We are closely monitoring Patients and Residents for symptoms of COVID-19. Any patients or residents exhibiting symptoms will be tested for the cause of their illness, including for COVID-19. Primary contacts will be notified if their family member is being tested along with any results.
- We also want to strongly encourage all family members and visitors to be very careful in the community. The risk of being exposed is currently very high so please follow all Public Health direction to keep you and your relative safe.

We appreciate your concern for your loved one. Our top priority is the care of our residents and patients. If you have any questions or concerns, please contact your Manager of Patient Care or the DLC Client Relations Office at 204-831-2963 or [info@deerlodge.mb.ca](mailto:info@deerlodge.mb.ca).

If you recently visited the facility and have questions or concerns about your own health, please contact Health Links-Info Santé at 204-788-8200 or toll-free 1-888-315-9257.

Sincerely,

Kevin A. Scott  
Chief Operating Officer