

January 27, 2021

Dear Patients, Residents and Family Members,

Re: Tower 6 COVID-19 Outbreak Update – Deer Lodge Centre

At this time, we would like to provide you with an outbreak status update. Please be advised that (1) Resident on Tower 6 - Personal Care Home Unit has tested positive for COVID-19. Tower 6 declared an outbreak on the unit on January 6, 2021 and this is the first COVID-19 positive test result received since declaring the outbreak.

We are working closely with Infection Prevention and Control and the Provincial Public Health office to identify close contacts to the affected individual. Planning is also underway to move this Resident to Lodge 4 East to be co-located with other patients who have tested positive for COVID-19. Below is an update of the number of patients on Lodge 4 East with COVID-19 along with their home unit:

Number of Patients/ Residents with COVID-19 co-located on Lodge 4 East	Home Unit
8	Lodge 2 West
1	Tower 6

We understand this news is upsetting. Please be assured we are doing all that we can to minimize any spread of the virus and we are grateful to all of our employees for their incredible efforts and for continuing to provide the very best of care during this difficult time.

The following measures continue on Tower 6:

- Admissions to Personal Care Units at DLC remain closed.
- Residents will be asked to stay in their rooms outside of required treatments and expected to wear their masks as much as possible.
- We continue to use cleaning products known to be effective against this virus and have enhanced the frequency of cleaning on this unit.
- Staff continue to wear personal protective equipment and clean their hands to protect themselves and prevent spreading the virus within the unit.

- Group activities have been cancelled although one-on-one sessions for occupational therapy, physical therapy, etc. will continue.
- To maintain physical/social distancing, all common areas on the unit are closed.
- We are performing twice daily symptom screening and vital sign monitoring for all patients.

Where you can go for assistance:

- Please call the Patient/ Resident Inquiries Hotline at any time if you would like a status update on your loved one at 204-833-1760. For questions or concerns you can also call the Client Relations Office at 204-831-2963. We will work to get back to you as quickly as we can.
- Check our website regularly for centre-wide updates at www.deerlodge.mb.ca and provincial updates related to COVID-19 at www.covid19manitoba.ca.
- If you have visited our facility recently and have questions or concerns about your own health, please contact Health Links-Info Santé at 204-788-8200 or 1-888-315-9257.

Sincerely,



Kevin A. Scott
Chief Operating Officer