

January 11, 2021

Dear Sir or Madam,

We are writing to advise you that a COVID-19 outbreak has been declared on Tower 7 PCH-SNU at Deer Lodge Centre. One resident has tested positive to date. Because your health and safety are very important to us, we want to update you on the **activity that is underway to address this outbreak:**

- Centre-wide Visitor Restrictions have been implemented. Please visit our website at www.deerlodge.mb.ca for the most up to date information on Visitation.
- Residents will be asked to stay in their rooms outside of required treatments and expected to wear their masks as much as possible.
- We continue to use cleaning products known to be effective against this virus and have enhanced the frequency of cleaning on this unit.
- Staff continue to wear personal protective equipment to protect themselves and prevent spreading the virus within the unit.
- Staff will always sanitize their hands on the way in to care for patients. If patients don't see this happen please ask them if they have done their hand hygiene.
- Group activities have been cancelled although one-on-one sessions for occupational therapy, physical therapy, etc. will continue.
- To maintain physical/social distancing, all common areas on the unit are closed.

Thank you for your co-operation as we work to protect you, our staff and our community from COVID-19. If you have **any questions or concerns**, we are here for you. Please talk to your care team, the Unit Manager, or call the Client Relations Office at 204-831-2963. We will work to return calls as quickly as we can.

Sincerely,



Kevin A. Scott
Chief Operating Officer