 <p>Winnipeg Regional Health Authority Office régional de la santé de Winnipeg Caring for Health À l'écoute de notre santé</p> <p><b>COMMUNITY HEALTH INFORMATION FORM COMPLETION GUIDELINE</b></p>	<p><b>Form Name:</b> Referral Form PRIME</p>	<p><b>Form Number:</b> WCC-00154</p>
	<p><b>Approved By:</b> applicable program(s) and by Community Health Information Committee</p>	<p><b>Pages:</b> 2</p>
	<p><b>Approval Date:</b> September 27, 2011</p>	<p><b>Supersedes:</b> New form</p>

### **INTENT/PURPOSE OF FORM**

- To provide accurate and consistent referral information to PRIME
- To facilitate effective decision making regarding referrals to PRIME

### **DEFINITIONS**


- Referral: Request for the recipient of the referral to assume aspects of an individual's care
- PRIME: A Health Centre for Seniors: An all inclusive program of care for community dwelling frail elderly with chronic and complex health issues aimed at supporting seniors in community living
- Primary Contact: informal care provider

### **USED BY**

- Any program, agency, health service, family or individual making a referral

### **GUIDELINES FOR COMPETITION OF FORM**

- **Upper right box:** Addressograph or label may be used
- **REFERRER box:**
  - Date of referral: date form is complete
  - Referred by: name of individual responsible for the referral
  - Agency/program: name of the agency/program the referrer is representing. For self or family referrals enter relationship to individual being referred.
  - Signature: Signature of individual named in 'referred by' field
  - Fax: fax number of individual named in 'referred by' who will receive a fax confirmation of PRIME's receipt of referral
  - Phone: phone number of individual named in 'referred by' field
- **CLIENT INFORMATION box:**
  - Address: Regardless of the client's location at the time of the referral, ie. hospital, this is for the home address in community where client resides
  - Postal code: at client's home address
  - Phone number: at client's home address
  - Language: may check both 'English' and 'Other' as necessary
  - In Hospital: Indicate 'yes' only if referral is being made while client is admitted to a health care facility, and for 'Site/Unit' field provide information regarding facility name and unit client is admitted to. Check 'no' if client is either not in a facility or is in the Emergency Dept.
- **TO DISCUSS REFERRAL CALL box:**

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- Client: refers to individual named in 'Upper Right box'
- Primary Contact: individual, other than client and referrer, who is considered the client's informal care provider, if available.
- Phone: of primary contact
- Relationship: of primary contact to the client being referred
- Has client been advised of referral?: check one box
- Is primary contact aware of referral?: check one box
- **PROGRAMS/OTHERS INVOLVED box:**
- Family physician, phone, fax: name, phone and fax of primary care physician in community for client
- Home Care Coordinator, phone, fax: whether in hospital or at home, enter name of community case coordinator.
- Home Care Coordinator agrees with referral?: It is preferable, but not mandatory, that this referral is discussed with the client's case coordinator. Explain if 'no' is checked.
- Others involved (attach reports): check as many as necessary, and include any relevant reports and summaries.
- **HEALTH INFORMATION** : include relevant information impacting on client's current health status and situation
- **REASON FOR REFERRAL TO PRIME:** In referrers own words describe the client's situation and why PRIME would be of benefit to the client.
- **Hospitalizations and Emergency visits:** include information on the nature of the hospital visits

#### **FILING/ROUTING INSTRUCTIONS**

- *Filed in 'Client Information' section of chart*

#### **PRINTING INSTRUCTIONS**

- Single forms can be printed from Insite
- The form is one sided

#### **AUTHOR:**

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