



DEER LODGE CENTRE

*Making lives better*

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## **Confidentiality of Personal Health Information**

Your health information is private, and staff in Manitoba health facilities are trained to maintain that privacy. Records about services you have received are kept by the facility to assist in planning and tracking your care. Access to these records is limited to the staff and trainees involved in your care, and to health care staff who review records to ensure that standards have been followed. To ensure an adequate quality of care, team members may exchange information with the people who referred you to Deer Lodge Centre and other health professionals who are currently providing services to you. In most other cases, your health record information can only be released with your written permission.

You should be aware of the following exceptions:

1. Health care providers, by law, must report any concern regarding a child in need of or potentially in need of protection. This usually refers to concerns about child neglect or abuse.
2. Health care records may be subpoenaed or demanded by a court for a legal proceeding. The health care provider involved may also be required to testify.
3. If there is a serious concern that an individual is intending to harm herself/himself or someone else, then health information related to that may be released to others (e.g., family, police).

### **Research**

From time to time, the OSI Clinic at Deer Lodge Centre may become involved in a research project. You could be asked to participate on a voluntary basis. It is your right to refuse to participate in any research project. Refusal will not affect your care at this clinic.

### **Review of Records**

In Manitoba, the use of health information is governed by The Personal Health Information Act. The OSI Clinic chart belongs to the WRHA. If a client becomes aware of an error in the chart, he/she may ask that a correction be added.

If you would like to review your chart, please talk to your health care provider first. You may also contact Deer Lodge Centre Health Information Services directly.